

Fig., page 2 of 64 A VIRTUAL
VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM PRODUCT
John Kenneth Amick
Application number 09/556,439.

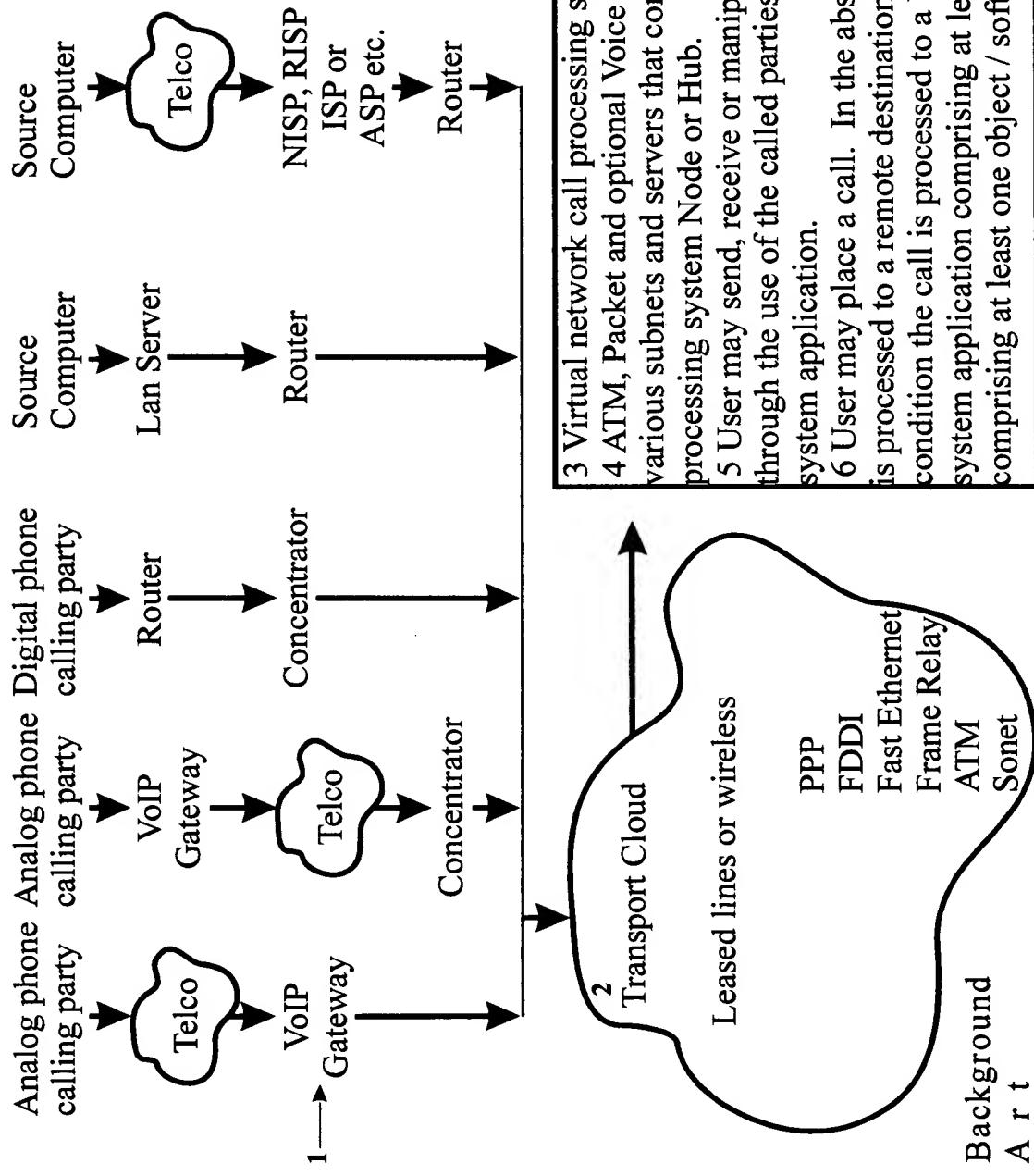


Fig., page 3 of 64 A VIRTUAL
 VOICE/COMPANY/OFFICE NETWORK TOOL KIT, sheet
 METHOD, AND COMPUTER PROGRAM PRODUCT(Currently
 John Kenneth Amick
 amended)
 Application number 09/556,43.

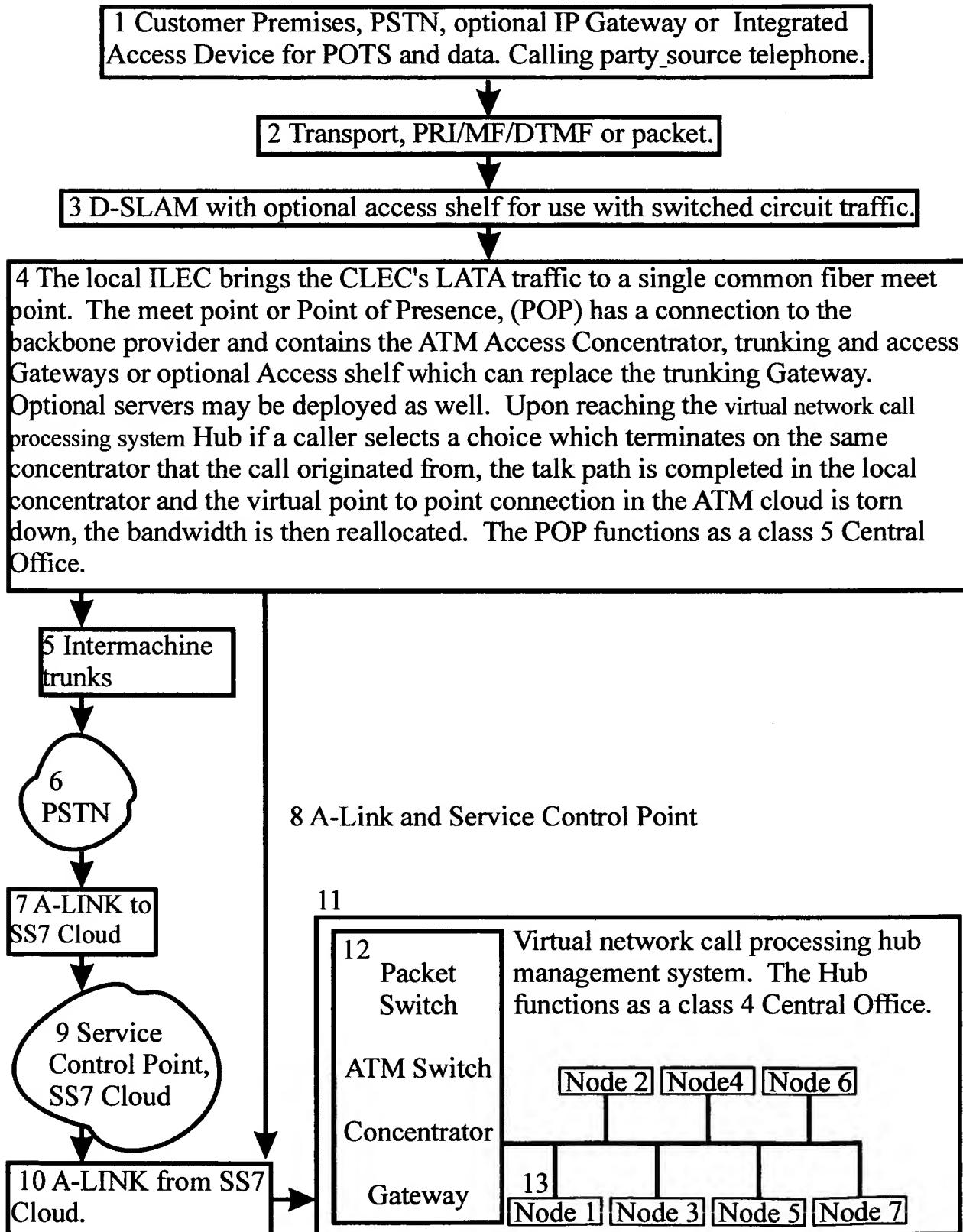
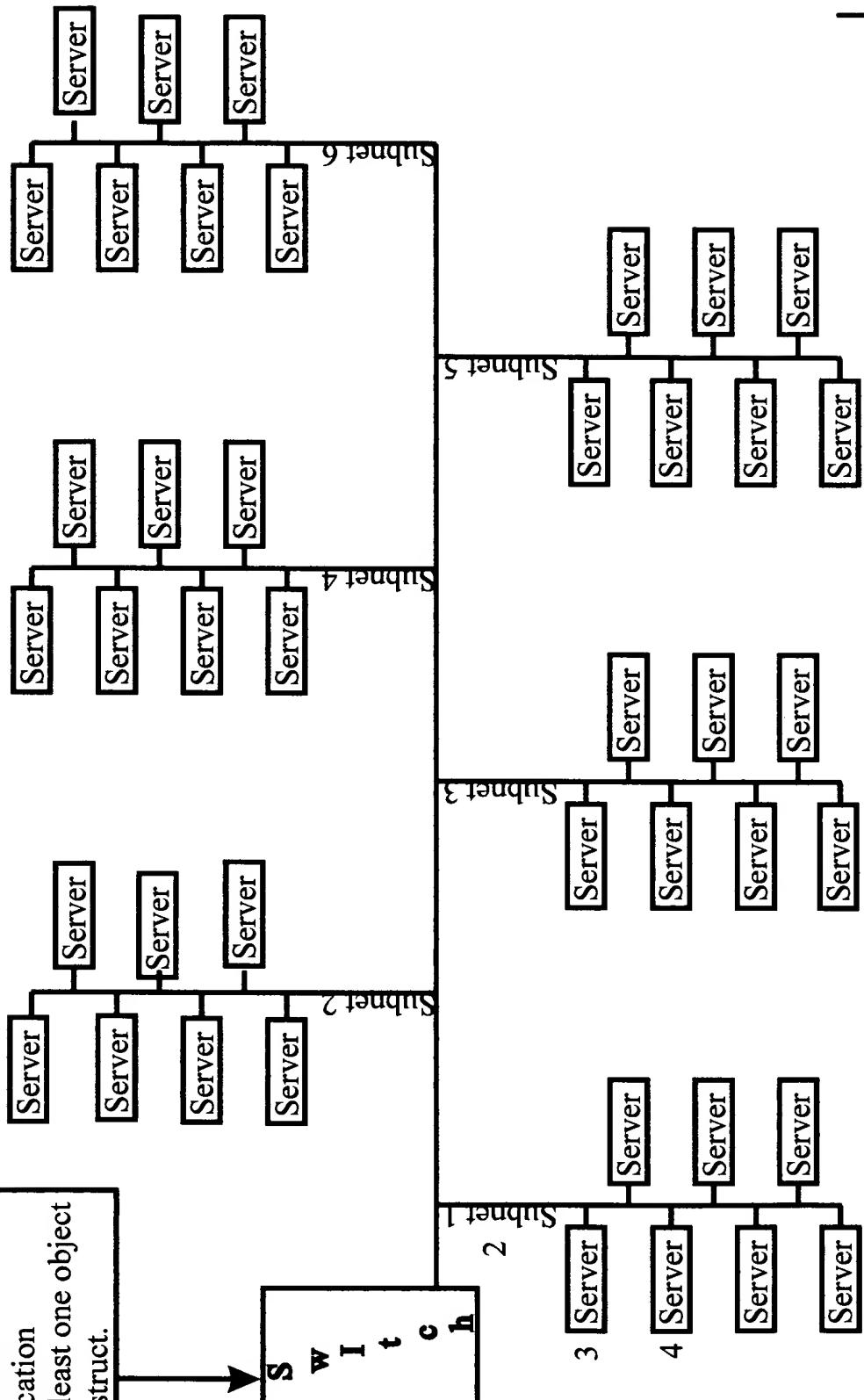


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VOICE/COMPANY/OFFICE NETWORK
TOOL KIT, METHOD, AND COMPUTER
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Handling and routing
information from the network
or Node switch instructs the
Node equipment to start the
desired virtual network call
processing system application
comprising at least one
software application
comprising at least one object
/ software construct.



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**Fig., page 5 of 64 A VIRTUAL
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**Replacement sheet
(Currently
ammended)**

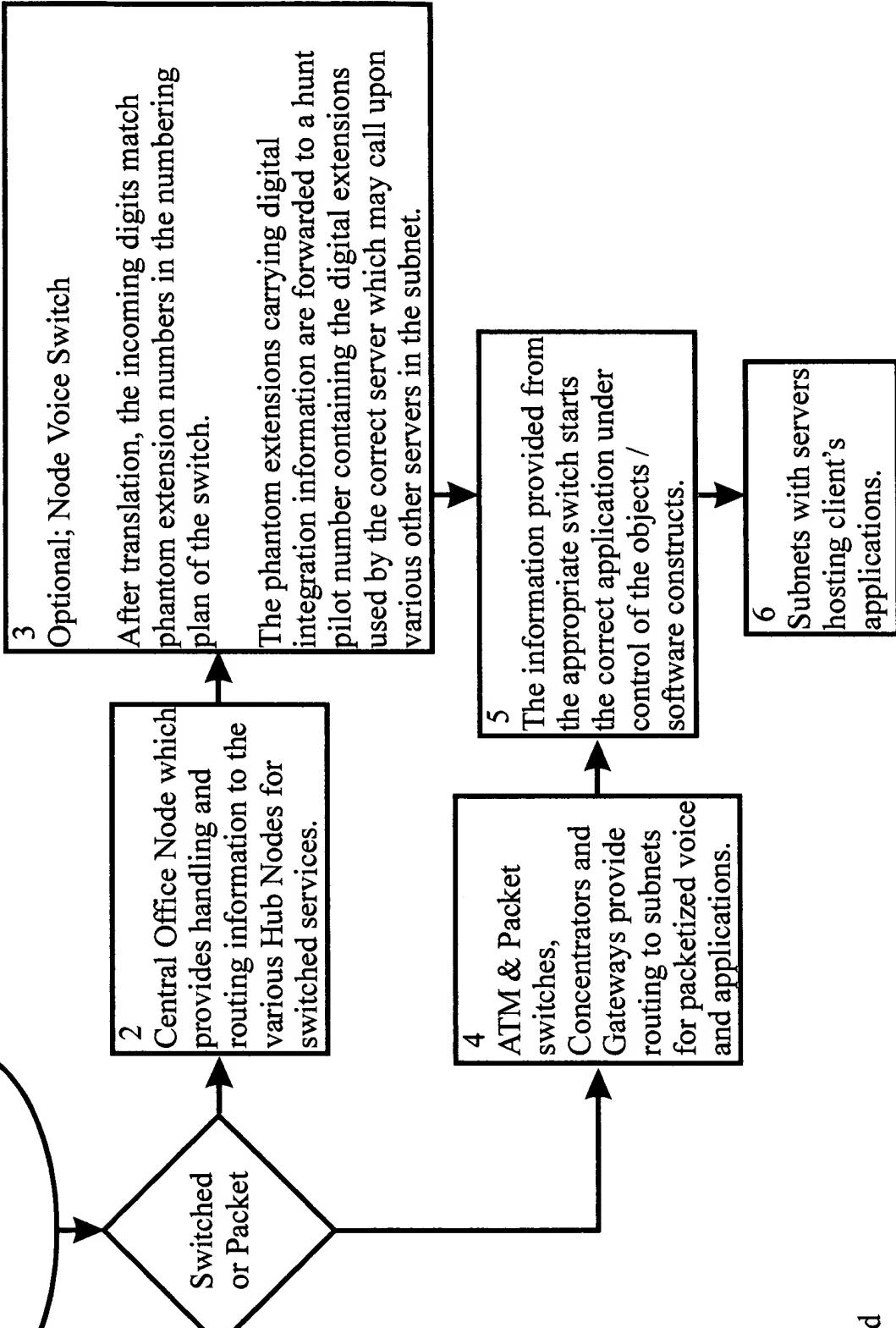
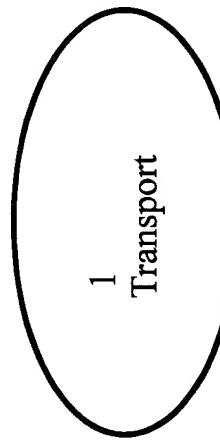


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VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM
PRODUCT John Kenneth Amick
Application number 09/556,439.

Replacement
sheet
(Currently
amended)

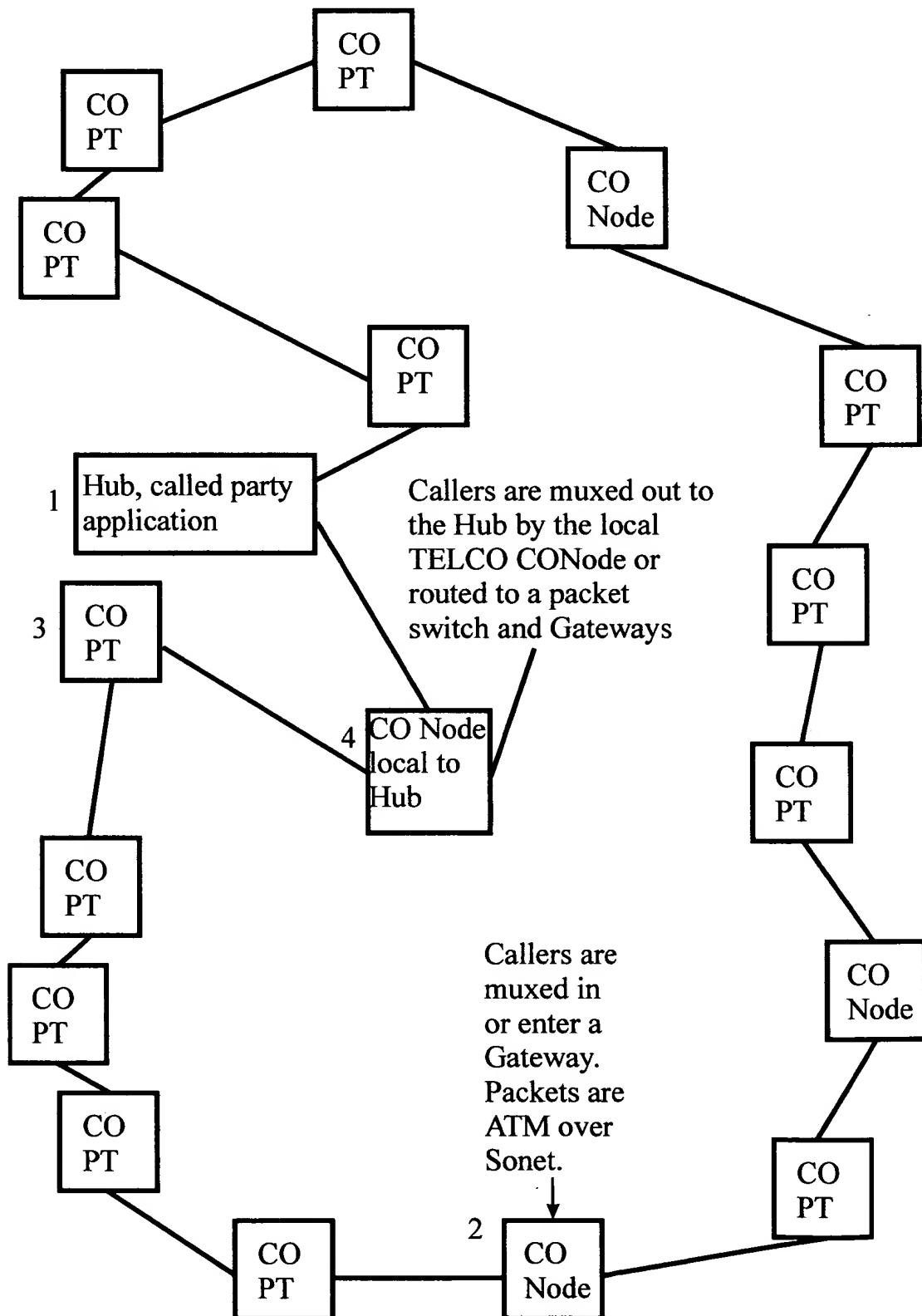




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VOICE/COMPANY/OFFICE NETWORK
TOOL KIT, METHOD, AND COMPUTER
PROGRAM PRODUCT John Kenneth Amick
Application number 09/556,439.

Replacement
sheet
(Currently
amended)

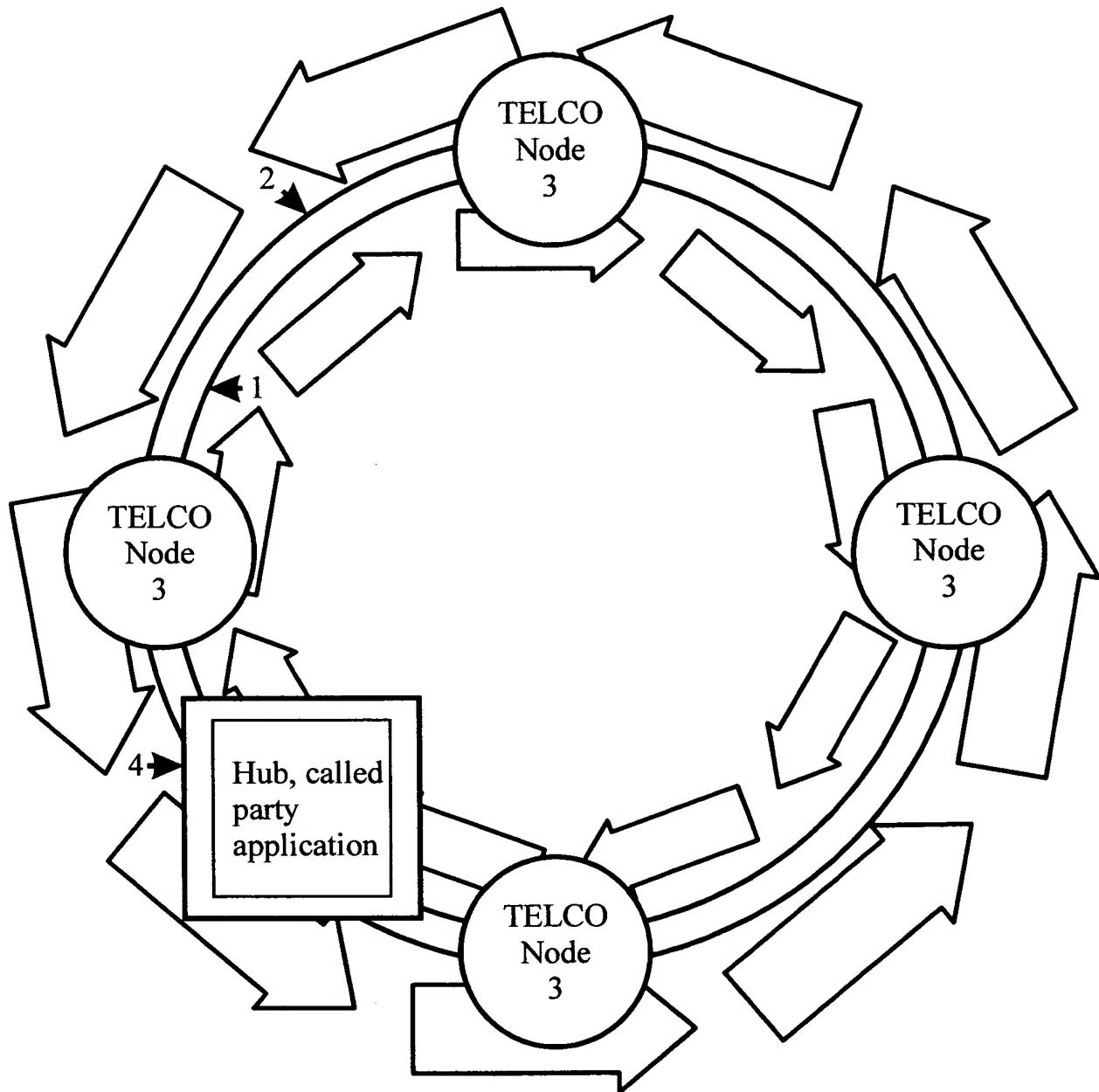




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VOICE/COMPANY/OFFICE NETWORK TOOL
KIT, METHOD, AND COMPUTER PROGRAM
PRODUCT John Kenneth Amick
Application number 09/556,439.

Replacement
sheet
(Currently
amended)

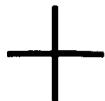
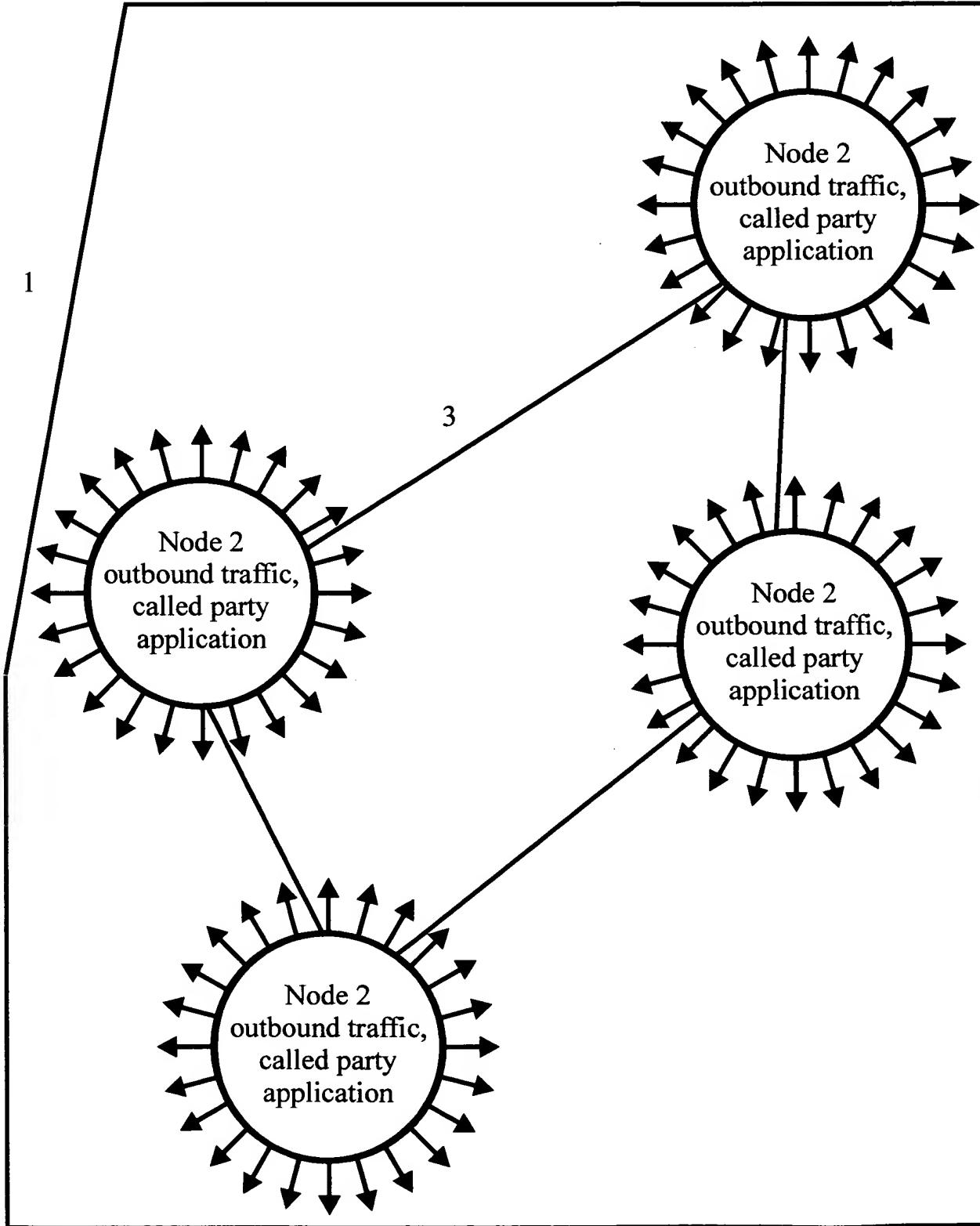
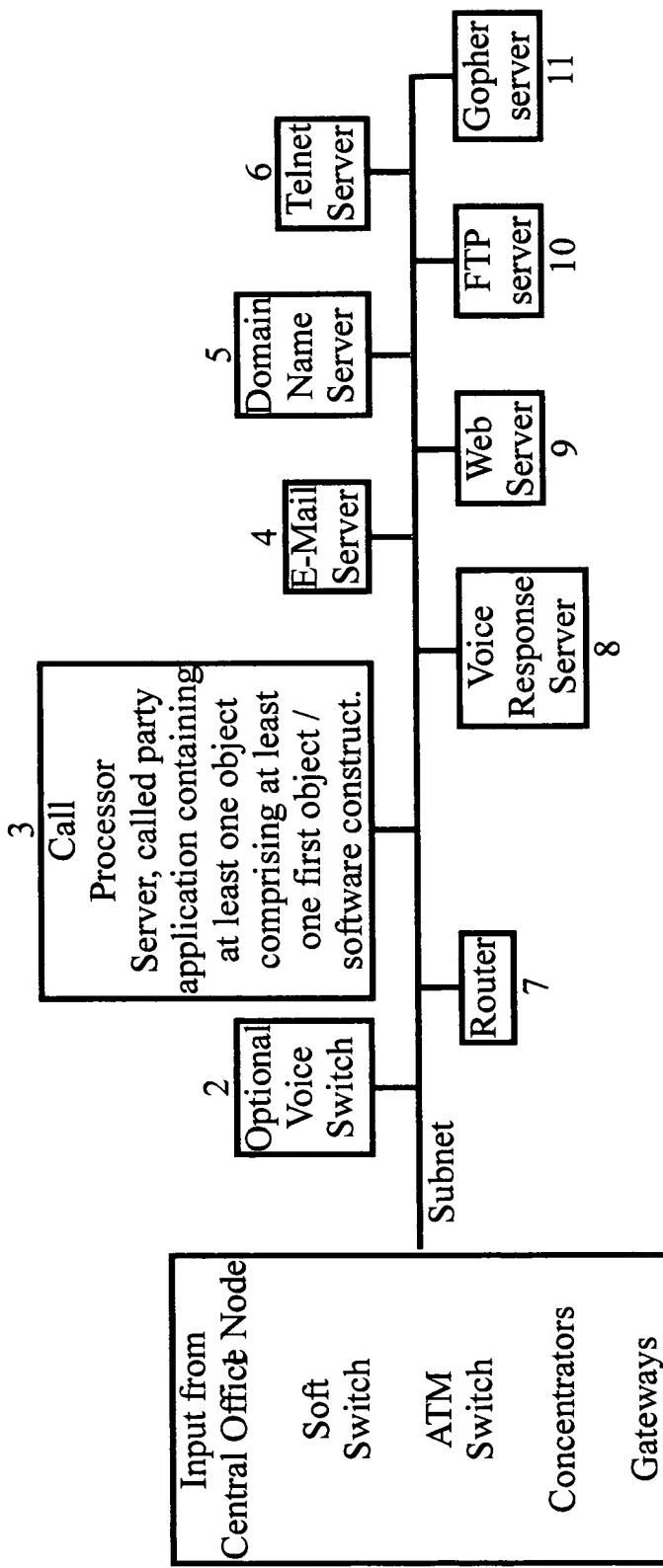


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VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
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John Kenneth Amick
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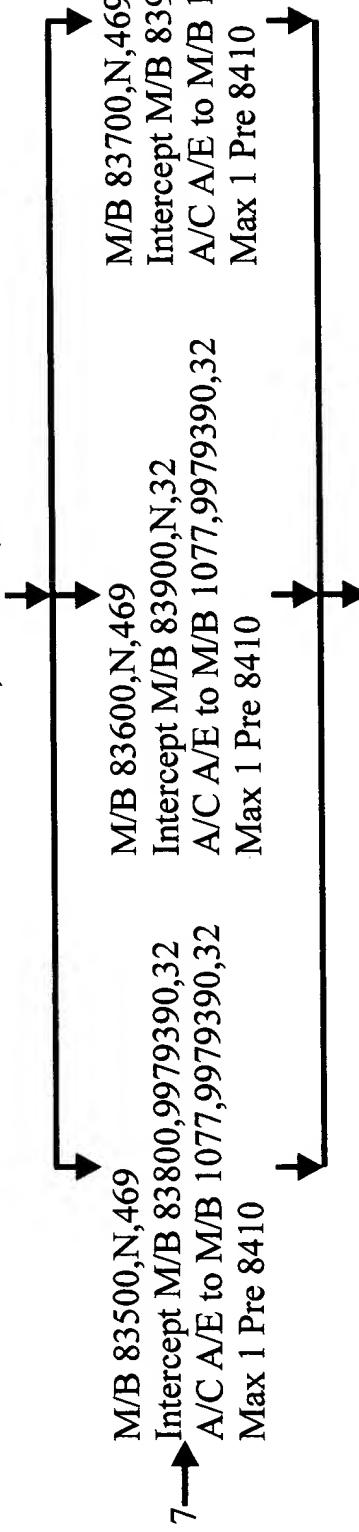
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NETWORK TOOL KIT, METHOD, AND COMPUTER
PROGRAM PRODUCT John Kenneth Amick
Application number 09/556,439.

Object / Software Construct-Use Example

- 1 → (XXX) XXX-XXXX
- 2 → M/B 2004,N,468 silent greeting
- 3 → -MTWTF- 08:00-12:00 N/B 83500,N,1
- MTWTF-12:01-12:59 N/B 83600,N,1
- MTWTF-13:00-17:00 N/B 83500,N,1
- Default N/B 83700,N,1
- 4 → Business hours Intercept M/B 83800,9979390,32
- 5 → A/C A/E to M/B 1077,9979390,N,32
- 6 → Lunch and Default Intercept M/B 83900,N,32
- A/C A/E to M/B 1077,9979390,32

XYZ Company
Contact-Name of person
Telephone (XXXX) XXX-XXXX
Fax (XXX) XXX-XXXX
Street address
Suite X
City, State, Zip



M/B 83600,N,469
Intercept M/B 83900,N,32
A/C A/E to M/B 1077,9979390,32
Max 1 Pre 8410

M/B 83500,N,469
Intercept M/B 83800,9979390,32
A/C A/E to M/B 1077,9979390,32
Max 1 Pre 8410

M/B 84101,N,469
Business hours intercept M/B 83800, 9979390,32
A/C A/E to M/B 1077,9979390,32
Lunch and Default intercept M/B 83900,N,32
A/C A/E to M/B 1077,9979390,32

Background
Art

Application located in NOCC 1
Default security code KUNIK or 58645
Voice Doreen Panico, User transfer on all trunks.
Call forward ring no answer on all trunks

FIG 10

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